



Hurricane Dorian Abaco Claims Processing

As we continue to recover and rebuild from the devastating effects of Hurricane Dorian in Abaco, The Bahamas Mortgage Corporation (BMC) wishes to provide further guidance and clarification on the process for claim check disbursements. Kindly note the steps below to ensure timely processing of your payment/(s):

1. Complete and file a claim request directly with J. S. Johnson Insurance Agents & Brokers at one of their New Providence locations or collect a form from our Russell Road Office. **Please note that all claims must be submitted to J. S. Johnson by February 28, 2020.**
2. Provide to BMC, at least one Bahamas Government Licensed Contractor's Estimate for repairs/reconstruction with the following supporting contractor documentation:
 - a. Current Business License
 - b. Current Tax Compliance Certificate
3. Obtain an assessment by BMC's Technical Team. The assessment will be scheduled by our Office once we are in receipt of the claim check from J.S. Johnson. The assessment is required to validate the contractor's scope of work required for inclusion in the Construction/Repair Contract.
4. Customer and Contractor will sign Construction/Repair Agreement in the presence of a BMC Representative.
5. Payments, other than mobilization (as necessary), will be made in accordance with the contract following contractor request and BMC independent inspection. Payments will be made directly to the contractor.

Our insurance and technical teams will continue to visit Abaco on a weekly basis.

Customers may contact The Bahamas Mortgage Corporation (BMC) in person at our office on Russell Road, Oakes Field, Nassau, New Providence or contact us by telephone (242) 502-1050 or (242) 577-4688 (including via SMS/ WhatsApp) or via email: insuranceclaims@bmchomes.com